



# Subject Access Request Form



Author: John Ratcliffe	Modification date: 29 April 24	File: Solarvista Subject Access Request Form.docx	Page 1 of 5
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# 1. Important Information

Solarvista Software Ltd collects, holds, and processes certain personal data about our Customers (prospective, current and past), Suppliers, Business Contacts and Personnel (“data subjects”). As a data subject, you have a legal right, under UK General Data Protection Regulation (“GDPR”) to find out about our use of your personal data as follows:

- Confirmation that your personal data is being processed by us;
- Access to your personal data;
- How we use your personal data and why;
- Details of any sharing or transfers of your personal data;
- How long we hold your personal data;
- Details of your rights under the GDPR including, but not limited to, your rights to withdraw your consent to our use of your personal data at any time and/or to object to our processing of it.

Under normal circumstances no fee is payable, however we reserve the right to charge a reasonable fee for requests that are manifestly unfounded, excessive, or repetitive. Such charges will be based only on the administrative cost that we will incur to respond.

**Please complete the required information below** and return it to us by email or post addressed to:

John Ratcliffe, Team Lead - Ops  
Solarvista Software Limited  
18 Atlas Way  
Atlas North  
Sheffield  
S4 7QQ

email: [admin@solarvista.com](mailto:admin@solarvista.com)

You do not have to use this form and may instead write to us using the same contact details.

After receiving your subject access request, we may contact you to request additional supporting information and/or proof of your identity. This helps us to safeguard your privacy and personal data.

**We will respond to all subject access requests within one month of receipt** and will aim to provide all required information to you within the same period. If we require more information from you, or if your request is unusually complicated, we may require more time and will inform you accordingly.

**If you are making a subject access request on someone else’s behalf**, please contact John Ratcliffe, via email: [admin@solarvista.com](mailto:admin@solarvista.com) **before** making your request.

## 2. Subject Access Request Form

### 2.1. Your Details

Title	
Forename (s)	
Surname	
Address	
Telephone Number	
Email Address	

### 2.2. Information Being Requested

Please provide specific details (along with any relevant dates) of the information being requested and any additional information that may help us to locate your personal data and to confirm your identity.

By completing this form, you are making a subject access request under the GDPR for personal data collected, processed, and held about you by us that you are entitled to receive.

## 2.3. Declaration

By signing below, **you confirm that you are the data subject named in this Subject Access Request Form**. You warrant that you are the individual named and will fully indemnify Solarvista Software Limited for all losses and expenses incurred if you are not. We cannot accept requests in respect of your personal data from anyone else, including members of your family.

Name	
Signature	
Date	